Delivering a complete, personalized phone payment system.

IVR Credit Card Processing

In today's competitive business world, organizations large and small are continually looking for new ways to optimize costs and efficiency. From retail to government, from marketing to sales – regardless of industry or business function, all seek to address business challenges quickly, easily and cost-effectively.

Our hosted Interactive Voice Response (IVR) Credit Card Payment Gateway helps businesses and government agencies automate the processing of credit card payments over the phone while meeting the **Payment Card Industry** (**PCI**) security requirements.

Reduce upfront and ongoing costs.

Our fully hosted solution requires no investment in hardware, software, upgrades or additional resources, helping you realize an immediate return on investment.

Make changes on the fly based on your business needs.

The web based solution can be modified or updated as needed to reflect changes in your business requirements or payment acceptance practices.

WHY CHOOSE US?
With our hosted IVR system you only pay for the actual services you need, while gaining the benefit of a highly robust, fault-resistant infrastructure that doesn't require dedicated resources, allowing your business or government agency to focus on "core competencies."

FAST RETURN ON INVESTMENT
IVR technology provides clear cost-savings benefits by reducing call times and agent handling and is the most compelling form of customer self-service. With our fully-hosted solution, organizations of any size will require minimal up front capital. Your business or agency can realize results in days to weeks, not months or years.

SECURE PAYMENT ENVIRONMENT
Merchants now have the ability to offer their customers' the ability to make debit/credit card payments by phone with maximum security. We remove the handling of cardholder data, significantly reducing your exposure while protecting your customer's information.

FULL-FEATURED SOLUTION
From voice recording to detailed reporting, our solution incorporates all the features you expect from a world-class IVR application. Our enhanced IVR payment service eliminates 3rd party initiatives and allows AMS clients full access to our highly advanced hosted solution, without a time consuming and expensive integration process.

PAYMENT SOLUTIONS

ABOUT US

Automated Merchant Systems Inc (AMS), founded in 1991, has served clients and partners in both the private and public sectors for over 20 years and has built a great reputation with highly knowledgeable employees offering over 150 years of combined experience.

AMS is a nationwide merchant acquirer focused on providing our advanced processing and reporting services to merchants with a "turnkey" approach that eliminates all the technical aspects of managing electronic payment solutions.

AMS has particular expertise in assisting merchants with electronic credit card and check solutions that integrate with their existing technology investments.

CONTACT US TODAY

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Have you ever wondered if there is a better way of accepting payments by phone?

This has been a common question presented to us by our clients in the past and we were committed to finding a solution that would allow us to answer with a confident and resounding "YES".

Here are some examples of the key benefits offered with our new and advanced hosted IVR solution.

THE CALLER EXPERIENCE

The key to a successful business is successful and happy customers. We don't just provide great technology, we provide innate knowledge of callers, and we design voice solutions to provide a great caller experience to the benefit of our clients and their customers.

FULL INTEGRATION

Our unique service-based architecture allows the application to run on various platforms and be accessed across networks, enabling the solution to be deployed in any environment. The system provides import/export capability with AR systems, lockbox services and customer relationship management (CRM) systems.

SPEED AND AGILITY

The unique, web-based platform enables the fastest deployment times in the industry. Respond quickly to the constantly changing business needs by getting your solution up and running quickly and efficiently leaving you more time to be proactive in other areas of your operations. Changes are made in real-time through a web-based portal to keep your call flows up to date.

DESIGN AND PERSONALIZATION

We design a solution with callers in mind. We automate what makes sense to automate to get your callers on and off the phone as quickly as possible, with a good customer experience. Also, by integrating your IVR solution with your internal data we provide a more personalized service to your customers.